

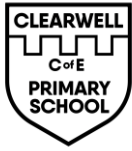
Clearwell C of E Primary School Early Help Offer

Created:	
Reviewed:	24/06/2025
Reason For Review:	Annual Update
Changes Made:	Updated to the new logo and template format No policy changes
For Review By:	FGB/F&R/T&L/ECC

Definition: 'Early help is support for children of all ages that improves a family's resilience and outcomes or reduces the chance of a problem getting worse'.

[Working Together to Safeguard Children, DfE 2023](#)

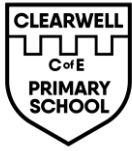
Need	Support on Offer	Who in school to ask for help.
Attendance	First Day Contact. Home liaison. Collection for school as appropriate. Attendance improvement meeting / parental support. Attendance reward. Breakfast Club. School nurse referral, LA support, Families First Referral Legal Intervention.	Administrator Head Teacher
Behaviour/Bullying Including child on child abuse	Universal support for all through PSHE programme and the Pink curriculum. Opportunity for time out. Programmes of support within school, (social skills, time to talk) My Plan, My Plan +	Class teacher Head Teacher SEND Coordinator TA with ELSA training
Emotional/Mental Health	My Plan, My Plan + Educational Psychology service Early Help Officers; Early Help Social Workers; Referral to and access to the Forest Family Support Workers Referral to Child mental health specialists including bereavement, Winston's Wish, Referral to specialist behavioural support teachers and workers, Liaison with parents for referral to GP	Class Teacher SEND Coordinator DSL/DDSL Head Teacher for referral to family support worker TAs with ELSA training
Family Issues	Support for procedures and routines, as appropriate, i.e. secondary school application, appointments, form filling. Referral to external support, Families First through the Early Help Hub.	Administrator Class Teacher Headteacher DSL DDSL SEND Coordinator
Health Needs	Assistance with finding support for attending medical appointments, as appropriate. Referrals to specialist support, liaison with school nurse, EHCP support if appropriate.	Class Teacher Head Teacher
Learning support	My Plan, My Plan +	Class Teacher SEND Coordinator TAs



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Need	Support on Offer	Who in school to ask for help.
Other Specific Issues- including honour-based violence, faith abuse, forced marriage, female genital mutilation, child sexual exploitation, domestic abuse, Gang and Youth Violence, Hate crime, Upskirting, Serious Crime, radicalisation, consensual or non-consensual sharing of nudes, semi-nude images and/or videos, Trafficking	Training so that staff can identify children at risk PSHE curriculum provision Encouraging the building of trusting relationships. Nurture curriculum and nurture room. Space for external agencies to work with children within the school, i.e. play therapy Parental support, referral to external agencies e.g. Families First, police, GDASS LA Early help	Class Teacher Headteacher

Domestic Abuse If you, or someone you know, is affected by domestic abuse, there are a number of things you can do. You can:	Call the police (999 in an emergency or 101 for a non-emergency situation). Contact GDASS on 0845 602 9035 for practical local support. - GDASS can help you and your children stay safe in your own home. - GDASS can help you access specialist legal advice. - GDASS can help you with other agencies (e.g. Benefits and Housing). - If you cannot stay at home, GDASS can help you find a Place of Safety. - GDASS can help you and your children move on. Contact a help line: National Domestic Violence Helpline (0808 2000 247). National Centre for Domestic Abuse (0844 8044 999). Men's Advice Line (0808 801 0327). CARP: 0845 602 9035 (providing advice for victims of domestic violence)
School Nurse Team	The School team can help you with a variety of issues and from time to time they run drop in sessions https://www.ghc.nhs.uk/our-teams-and-services/children-and-young-people/physical-health/school-nursing/
E – Safety	Technology is constantly changing. How can we keep our children safe whilst still enjoying the benefits of the internet? The links below give parents helpful advice on this subject. Childnet Resources Think U Know CEOPS Online Safety for Children - Tips & Guides NSPCC There are four main areas of risk in relation to online safety: content: being exposed to illegal, inappropriate or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.



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	• contact: being subjected to harmful online interaction with other users; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes. • conduct: personal online behaviour that increases the likelihood of, or causes, harm; for example, making, sending and receiving explicit images (e.g consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying; and • commerce - risks such as online gambling, inappropriate advertising, phishing and or financial scams. If you feel your pupils, students or staff great risk, please report it to the Anti-Phishing Working Group(https://apwg.org/).
PSEA (Independent Parental Special Education Advice)	A national charity providing free legal based advice to families/carers who have children with special educational needs. All advice is given by trained volunteers. Phone: 0800 0184016
Glosfamilies Directory	This online directory can help families/carers to find a lot more information about the wide range services they may need. From parenting and special needs advice to health and money worries. https://www.glosfamiliesdirectory.org.uk/kb5/gloucs/glosfamilies/home.page Alternatively you can call the Family Information Service: 0800 542 0202
ENDIAS Gloucestershire	Gloucestershire's parent/carer support group provides free, confidential, impartial advice and helps parents play an active and informed role in their child's education. http://sendiassglos.org.uk/ Phone (free from a landline): 0800 158 3603 Phone (from a mobile): 01452 389345
Private Fostering	https://www.gloucestershire.gov.uk/fostering/types-of-fostering/private-fostering/ Gloucestershire County council website information on private fostering. Refer to Gloucestershire Children & Families Helpdesk on 01452 426565 or Gloucestershire Private Fostering Social Worker 01452 427874.

Clearwell Church of England support for all pupils and families.

Reviewed:

18/08/2025

Ratified by Governors:

29/09/2025

Review Date:

August 2026



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All staff are available in a pastoral capacity should parents have a concern about anything at all. Staff may not have the answer, but will try to find out the answer or signpost parents/other professionals in the right direction. Parents can either talk directly with the staff or telephone the Head. Staff are available within office hours (8:30 am – 3:30 pm on weekdays during term-time).

General office number: [01594 834904](tel:01594834904) (to contact all staff).

All eligible pupils complete the online survey, which is monitored, and concerns are acted upon immediately.